



DOCTOR
FELICITY
SKIN & AESTHETICS

TERMS & CONDITIONS

1. Membership & Payments

Memberships are offered by Dr Felicity Skin & Aesthetics (Kallos Limited), Manchester. Monthly payments are taken by Direct Debit or card subscription on the 1st of each month. Minimum term: 6 months, after which the plan rolls monthly until cancelled. Payments are non-refundable but fully redeemable as treatment credit.

2. Treatment Credit

Credit may be used for any clinic treatment or product. Credit cannot be exchanged for cash or transferred to another person. Any outstanding balance remains valid for 12 months after cancellation.

3. Discounts & Perks

Discounts apply only while membership is active and cannot be combined with other promotions. Complimentary or bonus treatments must be booked within the membership year.

4. Cancellations & Changes

30 days' written notice required to cancel. The clinic reserves the right to adjust prices or benefits with prior notice to members. Memberships may be paused for medical reasons at the clinic's discretion.

5. Missed Payments

Missed or failed payments may result in suspension of benefits until balance is cleared.

6. Data & Privacy

All personal data is handled in accordance with UK GDPR regulations and the clinic's privacy Policy.

7. Liability

Standard treatment consent and medical screening still apply for all services booked using membership credit.

I acknowledge that by signing up to the monthly Glow365 Membership, that I agree to the terms and conditions above.